



# THE IDAHO FOODBANK

## VOLUNTEER FAQ

### 1. How old does my child need to be in order to volunteer in the warehouse?

The minimum age is 8 years old, and all volunteers under 18 will need a waiver signed by a parent or legal guardian. Minors 15 years and younger need to be accompanied by an adult.

### 2. Can I create an account for another person?

You cannot create an account for an adult. When adults register, they are prompted to sign The Idaho Foodbank Waiver and Release form. This is a legal document.

Legal guardians can create accounts for minors. When children are registered, they are prompted to print The Idaho Foodbank Waiver and Release Form so that their legal guardian can sign it. The printed waiver needs to be brought in to The Idaho Foodbank when they come in to volunteer.

### 3. How do I sign up multiple volunteers?

Each volunteer will need to create an account and sign up for a volunteer shift. This allows us to accurately track donated volunteer hours, waiver & release forms, and emergency contact information.

If you want to have a group or other people you want to join your event, please contact us at [volunteerservices@idahofoodbank.org](mailto:volunteerservices@idahofoodbank.org) and we will add your additional volunteers to the event.

Also, if you want to reserve a volunteer event for a group of 10 or more volunteers you can do so by requesting a Join Code. To request a Join Code please email [volunteerservices@idahofoodbank.org](mailto:volunteerservices@idahofoodbank.org) (for Boise Warehouse), [northcentral@idahofoodbank.org](mailto:northcentral@idahofoodbank.org) (for Lewiston Warehouse), or [eidb@idahofoodbank.org](mailto:eidb@idahofoodbank.org) (for Pocatello Warehouse) with the date, volunteer shift, number of people in your group, and the name of your group. All volunteers in your group will still be required to register online, but this reservation will hold your spots for your group.

### 4. How do I register my children when they don't have an email account?

Volunteers from the same household can have the same contact information such as email, phone number, and mailing address.

### 5. There is no "SIGN UP" button next to the shift, but it doesn't say "Reserved" or "Full" either?

Volunteer sign-ups are closed 24 hours before the volunteer shift begins. This allows us to plan our volunteer shift and assess what inventory is needed.

**6. Can I set-up recurring volunteer events?**

If you want to sign-up for weekly, monthly or some combination of volunteer events during the year, email [volunteerservices@idahofoodbank.org](mailto:volunteerservices@idahofoodbank.org) after you have created a User Name.

**7. Can I just walk-in and volunteer?**

Our volunteer events in the warehouse have group size limits, and any of our daily scheduled volunteer events may already be full or reserved.

**8. Is there a way to get a report of my volunteer hours?**

Yes, please email your requests to [volunteerservices@idahofoodbank.org](mailto:volunteerservices@idahofoodbank.org) or just ask us when you are here volunteering.

**9. Do I need to go through training before I volunteer?**

Our volunteer events are designed so that you can just show-up and start your activity after a brief explanation of the task that you will be undertaking.